

Youth & Family Services:

FINS Helpline (Families In Need of Services)

602-506-5913

www.superiorcourt.maricopa.gov/juvenileprobation/probation

Teen Lifeline (Teen Crisis Hotline)

602-248.TEEN (8336)

El Mirage CAP/Community Assistance

(El Mirage residents only)

602-372-0728

Saint Mary's Food Bank Surprise

13050 W. Elm St., Surprise, AZ

602-242-3663

The Clothing Shop

623-680-8832

Mental Health Services:

PRCW Peoria

602-650-1212

Crisis Hotline

602-222-9444

Banner Del E. Webb

623-524-4000

Domestic Violence Services:

A New Leaf

623-934-1991

Shelter Without Walls

602-452-4640 English/602-534-3087 Spanish

Eve's Place

623-537-5380 24/7

Shelter Screening

480-890-3039

Resource and Referral Information

El Mirage Police Department

911

Emergency

623-933-1341

Non-Emergency

623-500-3000

Administration

623-500-3090

Victim Assistance Unit

El Mirage City Court

623-815-2186

Community Information & Referral

211

Arizona Department of Child Safety (CPS)

888-767-2445

Adult Protective Services

877-767-2445

Superior Court/Northwest Regional Center

602-372-9400

AZ Courts Self Service/Forms

www.azcourts.gov/selfservicecenter/selfserviceforms

Maricopa County Justice Court

602-372-2000

Maricopa County Sheriff Office/Victim

Notification Unit

(For Victims Only: Offender Booking & Release Information)

602-876-8276

Maricopa County Attorney's Office

Victim Compensation Bureau

(602) 506-4955

El Mirage Police Department

Victim Assistance Unit

12401 W Cinnabar Ave

El Mirage, AZ 85335

623-500-3090

vau@cityofelmirage.org

Victim Assistance Unit

**City of El Mirage
Police Department**



How Can Victim Assistance Help?

The El Mirage Victim Assistance Unit has personnel to provide services to victims of multiple crimes inclusive of survivors of homicide, aggravated assault, robbery, child abuse, sexual assault, domestic violence, burglary, assaults, threats, and harassment. Victim Advocates work closely with detectives and patrol officers in the field, making in person and phone contacts with victims.

Services provided include:

- ❖ Crisis Counseling
- ❖ Safety Planning
- ❖ Emotional Support
- ❖ Victims' Rights Information
- ❖ Case Updates
- ❖ Court Accompaniment
- ❖ Criminal Justice Procedures
- ❖ Assist with Orders of Protection & Injunctions Against Harassment
- ❖ Assistance with Victim Compensation Claims
- ❖ Information, Resource & Referrals

The El Mirage Police Department's Victim Assistance Staff can act as a liaison between the victim and various agencies involved, not only to keep the victim informed, but also give them a voice.

For additional resources, referrals or services, please contact El Mirage Police Department Victim Services at 623-500-3090.

Arizona Bill of Rights for Victims

A victim of a crime has a right:

1. To be treated with fairness, respect, and dignity, and to be free from intimidation, harassment, or abuse, throughout the criminal justice process.
2. To be informed, upon request, when the accused or convicted person is released from custody or has escaped.
3. To be present at and, upon request, to be informed of all criminal proceedings where the defendant has the right to be present.
4. To be heard at any proceeding involving a post-arrest release decision, a negotiated plea, and sentencing.
5. To refuse an interview, deposition, or other discovery request by the defendant, the defendant's attorney, or other person acting on behalf of the defendant.
6. To confer with the prosecution, after the crime against the victim has been charged, before trial or before any disposition of the case and to be informed of the disposition.
7. To read pre-sentence reports relating to the crime against the victim when they are available to the defendant.
8. To receive prompt restitution from the person or persons convicted of the criminal conduct that caused the victim's loss or injury.
9. To be heard at any proceeding when any post-conviction release from confinement is being considered.
10. To a speedy trial or disposition and prompt and final conclusion of the case after the conviction and sentence.
11. To have all rules governing criminal procedure and the admissibility of evidence in all criminal proceedings protect victims' rights and to have these rules be subject to amendment or repeal by the legislature to ensure the protection of these rights.
12. To be informed of victims' constitutional rights.

Would you like to volunteer?

Victim Assistance Volunteers help crime victims in many ways: on-scene crisis intervention, criminal justice advocacy, court accompaniment, and provide emotional support.

ARE YOU?

1. Looking for a new opportunity to support your community?
2. Want to help, don't know how, where or what to do?
3. Ready to get started?

YOU CAN!

Most of us know someone who has been a victim. El Mirage Police Department's, Victim Assistance Unit is looking for volunteers to provide immediate assistance and support services to victims of crime.

Requirements:

- ✓ Be at least 18 years old
- ✓ Submit Volunteer Application
- ✓ Attend Volunteer Interview
- ✓ Successfully Complete Background Investigation and Polygraph

Interested?

If you are interested in volunteering contact our Victim Assistance Unit Coordinator at (623) 500-3091 or email VAU@cityofelmirage.org.